GREGORY SMITH

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Self-studied Cisco Certified Network Associate in Routing and Switching, and CompTIA A+ ce certified technician with practiced, hands-on IT experience and an innate aptitude for technology. Driven by a love for technology to constantly learn new skills and information daily. Seeking employment with a fast-paced, cutting edge employer who will challenge and foster mutual growth.

SKILLS & ABILITIES

Understanding of

- RIP, OSPF, EIGRP, Basic BGP, & static routing protocols
- IP routing, multi-layer switching, & WAN equipment
- VLAN, VTP, STP, Etherchannel, SPAN
- DHCP, DNS, TCP/IP, NAT, PAT, IPv6, IPv4, Subnetting
- Computing device hardware, components, & accessories
- Cisco routers & switches, pfSense firewalls
- Dell servers & workstations
- Xen Server & Proxmox hypervisors
- Microsoft Azure Cloud platform
- Microsoft 365 & Adobe CC software suites
- Microsoft Windows, Microsoft Windows Server, Cisco IOS, & Linux operating systems
- IT Troubleshooting & problem-solving
- Onsite & remote technical support

EXPERIENCE

TECH MEDIC DENALI UNIVERSAL SERVICES
JUNE 2009 - PRESENT

- Provide TSA Screening for a corporate charter airline with 900+ passengers enplanements per week.
- Provide advanced life support medical services in a remote industrial setting as a part of a medical emergency response team.
- Developed a safety program that increased workplace safety observations and worker participation.
- Support workgroup with remote information technology services, assisting colleagues with basic hardware/software setup and troubleshooting, as well as developing Microsoft Excel-based VBA applications.

LEAD STATION EMT NANA MANAGEMENT SERVICES
MAY 2007 – MAY 2009

- Completed company management training.
- Supervised 6-8 employees.
- Provided training as well as created, revised, and implemented workplace procedures.

EMT-III MATANUSKA SUSITNA BOROUGH EMERGENCY SERVICES
NOVEMBER 2005 – AUGUST 2010

- Provided advanced life support medical services as a member of the Central Mat-Su Fire Department.
- Assisted new medical responders by providing mentorship as a part of the department's new member preceptor program.

EDUCATION

GLENNALLEN HIGH SCHOOL, GLENALLEN, ALASKA
HIGH SCHOOL DIPLOMA – MAY 1995

NORTH STAR EMERGENCY MEDICAL ACADEMY, ANCHORAGE, ALASKA
PARAMEDIC PROGRAM – MAY 2004

HOBBIES & INTERESTS

I spend a lot of my free time working on my home lab, gaining hands-on experience, building virtual servers, wireless and VoIP solutions, as well as learning cloud technologies. I also enjoy being a semi-professional photographer, traveling, DIY, woodworking and attending the theater, concerts and festivals.